



DIPOLOG CITY WATER DISTRICT

Minaog, Dipolog City 7100

Philippines

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Management
System
ISO 9001:2015

www.tuv.com
ID 9108648408

ISO Certified 9001:2015
Certificate Registration No. 01 100 1834793

ZERO BACKLOG CERTIFICATION

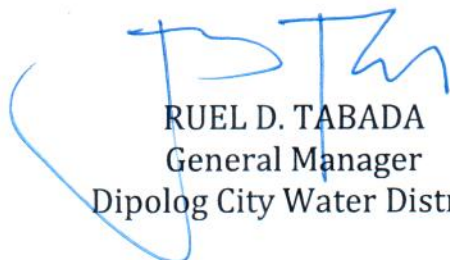
Pursuant to Republic Act No. 11032: An Act Promoting Ease of Doing Business and Efficient Delivery of Government Services, amending for the purpose Republic Act No. 9485, otherwise known as the Anti-Red Tape Act of 2008, and for Other Purposes

I, RUEL D. TABADA, Filipino, of legal age, GENERAL MANAGER, of the DIPOLOG CITY WATER DISTRICT, the person responsible and accountable in ensuring compliance with Section 1, Rule VI of the IRR of RA. 11032, the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, hereby declare and certify the following that for the calendar year 2022;

- 1) The DIPOLOG CITY WATER DISTRICT adheres to the responsibility to render fast, efficient, convenient, reliable service.
- 2) The this government office does not have unacted upon/pending transaction exceeding the prescribed processing time as indicated on the Citizen's Charter
- 3) All the services/transactions are processed within the prescribed processing time set under RA. 11032

This certification is being issued to attest to the fact that the agency has no backlog transactions for the covered the period.

IN WITNESS THEREOF, I have hereunto set my hand this 24th of May 2023 in Dipolog City, Zamboanga del Norte, Philippines.


RUEL D. TABADA
General Manager
Dipolog City Water District

OUR MISSION

Driven by our vision, we commit to: (1) Deliver constant, safe and reliable water compliant with national standards at the least possible cost; (2) Provide the highest quality service to our customers; (3) Protect and safeguard our water resources; (4) Sustain our viability through an efficiently managed and resilient network system.