

ANNEX 3B:
FORM A1 - DETAILS OF BUREAU/OFFICE PERFORMANCE REPORT

- (1) Name of Department/Agency: **DIPOLOG CITY WATER DISTRICT**
 (2) Name of Service: **Customer Complaints**
 (3) Responsible Delivery Units/Processing Unit: **Commercial**

(4) Identified Client/Customer(s)	(5) Number of client visits in 2020	(6) Volume of transactions in 2020		
(see separate sheet)	2,747	2,747		
CRITERIA	(7) STATUS AS OF 2019	(8) TARGET IN 2020	(9) FY 2020 STATUS OF STREAMLINING EFFORTS	(10) REMARKS
1. NUMBER OF STEPS	6	6	6	
2. TURNAROUND TIME	8 hours	8 hours	8 hours	
3. NUMBER OF SIGNATURES	0	0	0	
4. NUMBER OF REQUIRED DOCUMENTS	0	0	0	
5. TRANSACTION COSTS				
5.1. PRIMARY TRANSACTION COST/FEEs	0	0	0	
5.2. OTHER TRANSACTION COST	0	0	0	
6. SUBSTANTIVE COMPLIANCE COST	actual cost for labor & mtl. For repairs after the meterstand	actual cost for labor & mtl. For repairs after the meterstand	actual cost for labor & mtl. For repairs after the meterstand	
7. CLIENT/CITIZEN SATISFACTION RESULTS	4	4	4	

Prepared by:

NURSIVA S. TOME

OIC-Commercial dept.

2-23-2021

Date

Approved by:

RUEL D. TABADA

General Manager

Date

COMPLAINTS RECEIVED AND ACTED FOR THE PERIOD DECEMBER 1-31, 2020
AREA OF CONCERN: REPAIR/MAINT. WITHIN METER STAND

COMPLAINT #	COMPLAINANT	RECEIVED COMPLAINT	ADDRESS	DATE & TIME CREATED	DATE COMPLETE D	TIME COMPLETE D	REMARKS / ACTION TAKEN	RECEIVED BY
1 CP20201201001	YAP, ERMELYN	LEAK MS - C	09101616083 MINAOG	12/1/2020 7:51	12/1/2020	9:13:00	repaired by rep. 1 pc gi nipple 1/2x3 & 1/2x2, 1 pc brass gv 1/2, 1 pc gi st. elbow 1/2, signed ermelyn yap, by junry, r567	40107 PANAMA, FARHA JOICE R.
2 CP20201201005	CD- ARACO, LUISA M.	LEAK GV - C	ARACO STORE, DUOL CROSSING PRK MABOLO SOUTH BAYBAY, GALAS	12/1/2020 8:27	12/2/2020	11:15:00	leak gv repaired by rep. 1 pc brass gv 1/2, signed annaliza araco, by ronald, r1302	40107 PANAMA, FARHA JOICE R.
3 CP20201201025	CASTELO, EUSEBIO REFUGIO, MARIE C.	LEAK MS - C	0908 555 2418, DICAYAS	12/1/2020 10:17	12/1/2020	13:57:00	rusty gi nipple detached, repaired by rep. 1pc gi nipple 1/2x3, signed, by junry, r1481	40107 PANAMA, FARHA JOICE R.
4 CP20201201045	MODESTO, RELI ROMMEL - 2	PRIOR LEAK MS-C	BAUNO, GULAYON	12/1/2020 15:06	12/1/2020	16:40:00	repaired by rep. 1 pc brass check valve 1/2, 1 pc brass adaptor, install 1 pc brass union 1/2, signed judith saren, by ronald, r19	2424 UALAT, ROSAN BAE L
5 CP20201201048	TIZON, MA. EMMA	PRIOR LEAK MS -C	LIKOD ELEMENTARY SCHOOL EL FILIBUSTIRISMO, PUNTA	12/1/2020 15:26	12/1/2020	19:20:00	leak adaptor, rep. with 1 pc brass adaptor 1/2, nbh, by emergency team, r1377	2424 UALAT, ROSAN BAE L
6 CP20201202002	ABILAY, DEOLFA	PRIOR LEAK MS-C	09216707725 BANICAPT, GALAS	12/2/2020 7:58	12/2/2020	9:30:00	leak ms repaired by rep. 1 pc brass gv 1/2, 1 pc gi nipple 1/2x11, 1 pc gi st. elbow 1/2, signed, by ronald, r06	2424 UALAT, ROSAN BAE L
7 CP20201202008	TANARA, KIRK B.	LOOSE GV-C	FEEDER PORT BAYBAY, GALAS	12/2/2020 9:38	12/3/2020	9:00:00	gv loose thread, replaced with 1 pc brass gv 1/2, nbh, by ronald, r1542	40123 LALANGAN, EVA A.
8 CP20201202022	SCHOLLARD, SUSAN M.	LEAKING GV- C	PUROK MORNING STAR, OLINGAN	12/2/2020 11:16	12/2/2020	20:47:00	loose gv, tightened, nbh, by emergency team, r188	JNG GONZALES, JADE N
9 CP20201202025	GALEZA, MILA	LEAKING GV - C	MINAOG	12/2/2020 11:19	12/2/2020	14:20:00	leak gv, replaced w/ 1 pc brass gv 1/2, & 1pc gi nipple 1/2x2, no leak ms & after, signed, by junry, r858	JNG GONZALES, JADE N
10 CP20201202037	NARVAEZ, IRENEA E.	DEFECTIVE GATE VALVE - C	09518364050 P. ZAMORA ST. EXT.,, ESTAKA	12/2/2020 13:19	12/2/2020	9:52:00	leak gv due to rotten rubber cup, rep. w/ 1 pc brass gv 1/2, signed rochelle narvaez, by junry, r162	C-19 OLMOGUEZ, ELCID L.
11 CP20201202145	LGV1 / ALBIOS, EFREN	LEAK MS - C	09209681906 LORENZO GARDEN VILLE	12/2/2020 15:25	12/2/2020	22:19:00	leak ms repaired by rep. 1 pc gi nipple 1/2x3, signed, by emergency team, r12	40107 PANAMA, FARHA JOICE R.
12 CP20201203108	CARREON, JOSE RANERO - 5	LEAK MS - C	09519398387 BESIDE JULIES QUEZON AVE., MIPUTAK	12/3/2020 9:37	12/3/2020	15:27:00	rusty ms detached, repaired by rep. 1 pc gi nipple 1/2x18, 1pc brass gv 1/2, 2 pcs gi st elbow 1/2, signed, by junry, r2521	251 PINSOY, BEA Y
13 CP20201203122	NUGAS, NIDA M. (SC)	LEAK MS - C	09472808023 LOT 3 BLK10A, LAOY, OLINGAN	12/3/2020 12:17	12/3/2020	14:20:00	leak ms, repaired by rep. 1 pc brass checkvalve 1/2,nbh, by ronald, r422	251 PINSOY, BEA Y
14 CP20201203129	BATOCAEL, CLEMENCIA/ PONGAN, HELEN	LEAK GV-C	UPPER, PUNTA	12/3/2020 14:36	12/3/2020	16:15:00	leak gv repaired by rep. 1 pc brass gv 1/2, signed jesus ponggan, by ronald, r731	40123 LALANGAN, EVA A.

15	CP20201204002	MORTE, ROGER S.	PRIO. LEAK TP - C	09559628384 MOBIL GASOLINE STATION CESAR, HI-WAY, PUNTA	12/4/2020 7:56	12/4/2020	11:29:00	leak tp, rep. w/ 1 pc plastic tp & rubber gasket, signed renalyn pagente, by ronald, r3035	40107 PANAMA, FARHA JOICE R.
16	CP20201204005	ABEL, ARITAS	PRIO LEAK MS-HAROS GV-C	09558092642 LOOC, ESTAKA	12/4/2020 8:33	12/4/2020	10:20:00	gv loose thread, rep. with 1pc brass gv 1/2, signed, by junry, r214	2424 UALAT, ROSAN BAEI
17	CP20201204011	CUENCA, DEOGRACIAS B. (SC)	LOW PRESSURE TO NO WATER - C	0907 722 5787 W: CONCEPCION	12/4/2020 10:08	12/4/2020	12:05:00	low pressure @ morning, normal flow @ afternoon, deffective gv, replaced w/ 1 pc brass gv 1/2, signed romeo lloriente, by ronald, r448	40107 PANAMA, FARHA JOICE R.
18	CP20201204121	DULOS, CORAZON/ TEJEROS, RIZA M.	LEAK WM - C	0910 900 9409 LT 15 BL 21, RELOCATION SITE LAOY, OLINGAN	12/4/2020 11:04	12/4/2020	14:20:00	repaired by replacing 1 pc plastic tp & rubber gasket, signed corazon dulos, by ronald, r219	40107 PANAMA, FARHA JOICE R.
19	CP20201204122	DIAZ, EVELYN	PRIO. LEAK GV - C	09505672369 TURNO	12/4/2020 12:07	12/4/2020	13:49:00	deffective gv & gi nipple, replaced w/ 1 pc brass gv 1/2 & 1 pc gi nipple 1/2x3, signed, by junry, r364	40107 PANAMA, FARHA JOICE R.
20	CP20201204130	MONTESOR, EMELIANO V. (SC)	LEAK WM - C	HWAY STO. NIÑO VIL., MINAOG	12/4/2020 13:51	12/4/2020	15:07:00	leaked tp, changed, install 1 pc rubber gasket 1/2, re aligned wm, signed, by junry, r2055	251 PINSOY, BEA Y
21	CP20201205005	SCHOLLARD, SUSAN M.	EMERGENCY REPAIR LEAK MS-ENG'G	PUROK MORNING STAR, OLINGAN	12/5/2020 8:37	11/28/2020	15:10:00	repaired leak ms gate valve 1/2"	40093 TAC-AN, CLYDE B
22	CP20201205008	PADAO, AMANCIO	EMERGENCY REPAIR LEAK RPL-ENG'G	TURNO	12/5/2020 8:45	11/30/2020	22:00:00	repaired	40093 TAC-AN, CLYDE B
23	CP20201205017	LIBETARIO, DIOSCORO	EMERGENCY REPAIR LEAK MS-ENG'G	STA. ISABEL	12/5/2020 8:55	11/28/2020	21:25:00	repaired and replaced ms nipple 1/2 x 10"	40093 TAC-AN, CLYDE B
24	CP20201205018	CAAY, FLAVIO	EMERGENCY REPAIR LEAK MS-ENG'G	STA. ISABEL	12/5/2020 8:57	11/28/2020	23:30:00	repaired leak ms	40093 TAC-AN, CLYDE B
25	CP20201207017	PALER, BERNABE / CALUMPANG, KIMBERLY	LEAK MS - C	09518383129 TULAY BLUE GATE PRK MORNING STAR, OLINGAN	12/7/2020 9:17	12/7/2020	11:25:00	leak ms, repaired by replacing 1 pc gi nipple 1/2x16, 1 pc bras checkvalve 1/2, 1 pc brass adaptor 1/2, 1 pc gi st. elbow 1/2, signed kimberly calumpang, by ronald, r773	251 PINSOY, BEA Y
26	CP20201207029	CD- ARACO, LUISA M.	LEAK WM - C	DUOL RA SA PANTALAN-LEFT PRK MABOLO SOUTH BAYBAY, GALAS	12/7/2020 9:58	12/7/2020	14:25:00	leak tp not wm, repaired by rep. 1 pc plastic tp & rubber gasket, signed luisa araco, by ronald, r1308	40107 PANAMA, FARHA JOICE R.
27	CP20201207053	BAGARINAO, ANTIOCO KENT 2	LEAK MS - C	09079215534 PUROK BAYANIHAN, STA. FILOMENA	12/7/2020 12:01	12/7/2020	14:00:00	leak ms repaired by replacing 3 pcs gi nipple 1/2x3, 1/2x12, 1/2x16, signed, by ronald, r509	40107 PANAMA, FARHA JOICE R.
28	CP20201207062	*PALOMA, JEFFERSON C.	LEAK WM - C	09071511708 IGOT, TURNO	12/7/2020 13:45	12/7/2020	15:18:00	dettached ms, repaired by replacing 1 pc gi elbow 1/2, 1 pc gi nipple 1/2x3, 1 pc gi nipple 1/2x12, signed, by junry, r374	40107 PANAMA, FARHA JOICE R.
29	CP20201207064	REBOSURA, ERMELINDA R. (SC)	LEAK MS - C	09273966558 PUROK BALINTAWAK,, PUNTA	12/7/2020 14:03	12/7/2020	14:55:00	leak ms, repaired by replacing 1 pc brass gv 1/2, informed owner, by ronald, r351	40107 PANAMA, FARHA JOICE R.
30	CP20201209020	CABALLERO, EUGENE - II A	LEAK MS -C	GENTY BUIDING HERRERA ST., MIPUTAK	12/9/2020 9:30	12/9/2020	10:45:00	leak ms, repaired by rep. 1pc gi nipple 1/2x2, 1 pc gi st. elbow 1/2, 1 pc bras adaptor 1/2, signed, by junry, r509	40107 PANAMA, FARHA JOICE R.

31	CP20201209039	BONILLA, ELY BOY G./ ABITONA, LENDY M.	LEAK WATER METER STAND AT ADAPTOR 1/2" - C	BINALABAG, OLINGAN	12/9/2020 14:13	12/9/2020	15:55:00	loose adaptor, tightened, signed hydie esaw, by ronald, r645	40083 SANDOT, MARVEN D
32	CP20201210027	SARECIA JR., FLORENTINO (SC)	NAHAROS ANG GV-C	09070544311, STA. ISABEL	12/10/2020 13:05	12/10/2020	14:10:00	leak gv repaired by rep. 1 pc gv, 1 pc gi nipple 1/2x2, 1 pc gi st elbow 1/2, 1 pc brass check valve 1/2, 1 pc comp. adaptor 1/2, signed, by rosales, r611	2424 UALAT, ROSAN BAEI
33	CP20201210028	DESTOR, JOEL G.	LEAK MS - C	09124275876 LOBING OGIS,, GALAS	12/10/2020 13:20	12/10/2020	14:55:00	leak ms, repaired by rep. 1 pc gi nipple 1/2x24, 1 pc gi st. elbow 1/2, signed preeys destor, by rosales, r597	JNG GONZALES, JADE N
34	CP20201211002	ANGAS, LUCIANA B. (SC)	LEAK GV-C	GULAYON	12/11/2020 9:07	12/11/2020	11:00:00	leak gv, repaired by rep. 1 pc brass gv 1/2, 2 pcs gi nipple 1/2x3, signed luciana angas, by ronald, r544	40123 LALANGAN, EVA A.
35	CP20201211005	LACASTE, VINCENT M.	DETTACHED WM PRIO-C	09999906761 PRK PINA, DICAYAS	12/11/2020 9:19	12/11/2020	10:10:00	leaked tp, repaired by rep. 1 pc tp 1/2, & 1 pc rubber gasket 1/2, signed vincent lacaste, by junry, r368	2424 UALAT, ROSAN BAEI
36	CP20201211024	ROSAL, JUDITH	LEAK GV - C	09502198928 IGOT, TURNO	12/11/2020 11:31	12/11/2020	14:45:00	gv cannot be close, repaired by rep. w/ 1 pc brass gv 1/2, signed judith rosas, by junry, r232	40107 PANAMA, FARHA JOICE R.
37	CP20201211038	SANTOME, LITO / MURRO, RESIL	LEAK GV PRIO-C	SRS GALAS, GALAS	12/11/2020 14:59	12/11/2020	16:10:00	leak gv, repaired by rep. 1 pc brass gv 1/2, signed helen murro, by ronald, r802	2424 UALAT, ROSAN BAEI
38	CP20201214002	PINTAC, NANCY	LEAK GV-C	RELOCATION LAOY, OLINGAN	12/14/2020 8:03	12/14/2020	9:25:00	replaced with 1 pc brass gv 1/2, signed norberth dionaldo, by ronald, r620	40123 LALANGAN, EVA A.
39	CP20201214018	TANCHIONGCO, WILFREDO B. (SC)	RUSTY AND LEAKING METER STAND - C	NEAR CAMILA HOTEL II TURNO	12/14/2020 10:14	12/14/2020	11:11:00	dettached ms due to rust, repaired by rep. 1 pc gi nipple 1/2x16, 1 pc brass gv 1/2, signed, by junry, r675	JNG GONZALES, JADE N
40	CP20201214037	GUMANDAM, MARICEL	LEAK GV-C	09469063297 GULAYON	12/14/2020 11:07	12/14/2020	13:25:00	leak gv, repaired by rep. 1 pc brass gv 1/2, nbh, by ronald, r523	40123 LALANGAN, EVA A.
41	CP20201214073	JOYOHoy, JOIE R.	LEAK MS PRIO-C	PUBLIC CEMETERY NEW ROAD, GULAYON	12/14/2020 16:49	12/14/2020	20:15:00	leak ms repaired by rep. 1 pc gi nipple 1/2x10, 1 pc gi st. elbow 1/2, nbh, by emergency team, r2414	2424 UALAT, ROSAN BAEI
42	CP20201215016	JALANI, NHAZ	LEAK MS - C	OLD AIRPORT, SICAYAB	12/15/2020 9:23	12/15/2020	10:47:00	leak ms due to rotten gi nipple, repaired by rep. 1 pc gi nipple 1/2x3, signed jalani katrina, by junry, r1910	40075 TORRES, CHARMAINE G
43	CP20201215034	CD- MANOT, MELANIE L.	LEAK ADAPTOR - C	09073249654 AFRICAN DAISY, SINAMAN	12/15/2020 10:33	12/15/2020	14:45:00	leak adaptor, repaired by rep. 1 pc brass adaptor 1/2 & 1 pc brass checkvalve 1/2, signed mila manoy, by ronald, r201	40107 PANAMA, FARHA JOICE R.
44	CP20201215044	SAYRE, ELMER V. - II	LOOSE GV - C	09381148007 TURNO	12/15/2020 11:39	12/15/2020	15:50:00	inspected, gv & ms not deffective, nbh, by junry, r1685	40107 PANAMA, FARHA JOICE R.
45	CP20201215046	*LAZAGA, LUZ	LEAK GV - C	09082750577 SICAYAB	12/15/2020 12:05	12/15/2020	13:48:00	leak gv due to rotten gv's rubber, repaired by rep. 1 pc brass gv 1/2, signed jose lazaga, by junry, r1924	40107 PANAMA, FARHA JOICE R.

46	CP20201216228	PIALA, JAIME	PRIO LEAK MS-C	GOMEZ ST., 09197927611, BARRA	12/16/2020 15:53	12/17/2020	16:35:00	dettached adaptor, replaced with 1 pc plastic adaptor 1/2, signed, by junry, r06	2424 UALAT, ROSAN BAEI
47	CP20201217330	ANG, AVELINA R.	LEAK MS- C	STA. ISABEL, STA. ISABEL	12/17/2020 14:11	12/17/2020	14:40:00	leak ms, rapaired by rep. 1 pc plastic tp, rubber gasket, 1 pc st. elbow 1/2, signed forrosuelo, by ronald, r383	F1 TANGCALAGAN, SARAH BADAYOS
48	CP20201217332	LACQUIO, ROSENDO C.	LEAK MS - C	09995080998 RELOCATION SITE, DICAYAS	12/17/2020 14:30	12/17/2020	15:35:00	leak ms due to rust, repaired by rep. 1 pc gi nipple 1/2x16, 1 pc gi st. elbow 1/2, 1 pc brass gv 1/2, signed, by junry, r666	40107 PANAMA, FARHA JOICE R.
49	CP20201217337	SY, LEONORA S. II (SC)	LEAK MS - C	0930 831 2870 STA FILOMENA, DPL	12/17/2020 16:03	12/17/2020	19:48:00	inspected, leak ms, repaired already, signed, by emergency team, r1238	40107 PANAMA, FARHA JOICE R.
50	CP20201218005	SY, LEONORA S. II (SC)	EMERGENCY REPAIR LEAK MS-ENG'G	STA FILOMENA, DPL	12/18/2020 10:57	12/12/2020	9:40:00	repaired leak ms nipple 1/2 x 16"	40093 TAC-AN, CLYDE B
51	CP20201218103	SANDIGALA, JOSELLETO B.	PRIO LEAK MS - C	09462274035 LOBING OGIS,, GALAS	12/18/2020 12:09	12/18/2020	14:50:00	leak ms, repaired by rep. 1 pc brass gv 1/2, 1 pc nipple 1/2x16, 2 pcs gi st. elbow 1/2, signed arlene sandigala, by ronald, r673	40107 PANAMA, FARHA JOICE R.
52	CP20201221006	MICABALO, LULLIE	LEAK MS - C	09156030924 ABING PRK 2 BEFORE STA. ISABEL	12/21/2020 8:29	12/21/2020	10:20:00	leak ms, repaired by rep. w/ 1 pc gi nipple 1/2, signed vernievel santos, by ronald, r1403	251 PINSOY, BEA Y
53	CP20201221008	ASERON, MA. CHEERS ALETA	LEAK WM - C	09074674242 PUROK CENTRAL, OLINGAN	12/21/2020 9:00	12/21/2020	10:50:00	wm not deffective, leak gv rrepaired by rep. 1 pc brass gv 1/2, signed aleta, by ronald, r1682	40107 PANAMA, FARHA JOICE R.
54	CP20201222003	RUIZ, CHRISTER (SC)RUIZ, CLIFFORD	RE-ALIGN GV - C	09507751499 PRK. LIMBONGA, GULAYON	12/22/2020 8:12	12/22/2020	9:10:00	leak gv, replaced w/ 1 pc brass gv 1/2, alligned wm, nbh, by ronald, r27	40107 PANAMA, FARHA JOICE R.
55	CP20201222016	VELASCO, ERVIN N.	CHANGE GV DLI MALISO -C	0918 712 3407 BALABAG,, GULAYON	12/22/2020 9:59	12/22/2020	13:50:00	stucked gv, replaced w/ 1 pc brass gv 1/2, nbh, by ronald, r285	40107 PANAMA, FARHA JOICE R.
56	CP20201222043	FIDEL, ELIZABETH R.	CHECK METER NO WATER - C	PUROK SAN ROQUE, SICAYAB	12/22/2020 16:31	12/23/2020	10:04:00	deffective gv & broken st. elbow, replaced w/ 1 pc gi st elbow 1/2 & 1 pc brass adaptor 1/2, signed, by junry, r116	JNG GONZALES, JADE N
57	CP20201223003	*ENDAB, GEMMA T.	LEAKING AT MS - C	PUROK PAGASA, BARRA	12/23/2020 8:12	12/23/2020	8:53:00	inspected, leak before ms, forwarded to eng'g, signed by junry, r521	JNG GONZALES, JADE N
58	CP20201223032	ACOIPIADO, JACOB I	NO WATER - C	TURN0	12/23/2020 10:59	12/23/2020	11:36:00	no water due to dettached checkvalve that was repaired by emergency team, signed, by junry, r000	JNG GONZALES, JADE N
59	CP20201223048	CAINGOD, NENITA M. (SC)	LEAK MS - C	09552780295 STA. ISABEL	12/23/2020 16:08	12/23/2020	21:50:00	leak ms, repaired by rep. 1 pc gi nipple 1/2x12, signed elmer caingod, by emergency team, r840	40107 PANAMA, FARHA JOICE R.
60	CP20201228001	LAGORRA, LUCRESIA (SC)	PRIO LEAK GV DLI MACLOSE/ OPEN-C	09061324275 PUROK 6, STA. ISABEL	12/28/2020 8:35	12/28/2020	9:10:00	stuck gv, replaced w/ 1 pc brass gv 1/2, signed, by ronald, r836	2424 UALAT, ROSAN BAEI
61	CP20201228008	SALAZAR, GEOFFREY	LEAK GV AND CHECK UP IF LEAK AFTER BIG CONS - C	09639364084 ROLDAN PUROK MAUSWAGON	12/28/2020 9:43	12/29/2020	15:25:00	leak gv, replaced w/ 1 pc brass gv 1/2, meter rotate though not in use, possible leak after, nbh, by ronald, r1333	251 PINSOY, BEA Y

62	CP20201228017	EMPAP, RANIE E.	LEAK MS - C	09096348433 FISHERMAN VIL LAOY, OLINGAN	12/28/2020 10:41	12/15/2020	9:10:00	leak ms, repaired by rep. 1 pc plastic tp & rubber gasket, signed, by ronald, r68	251 PINSOY, BEA Y
63	CP20201228023	CURADO, MAGDALINA-2/ TACANG, RUVIN M.	LEAK METER STAND-C	SOUTH PROPER, GALAS	12/28/2020 13:01	12/28/2020	14:20:00	leak ms, repaired by rep. 1 pc plastic tp & rubber gasket, nbh, bny ronald, r566	40093 TAC-AN, CLYDE B
64	CP20201228028	ALMIROL, LUCIA E./DOYUGAN, JENEFER A.	LEAK MS - C	ILANG BALAY IKA 4 BEFORE ANG PRK CENTER PUROK ROSAL, SINAMAN	12/28/2020 14:01	12/28/2020	15:15:00	leak ms, repaired by rep. 1 pc plastic adaptor 1/2, signed jennifer doyugan, by ronald, r866	40107 PANAMA, FARHA JOICE R.
65	CP20201228029	AGNIS, ALFA	CHANGE GV D MACLOSE/OPEN-C	09177229863 SITIO MATUNOG, GULAYON	12/28/2020 14:06	12/28/2020	15:50:00	loose gv repaired by rep. 1 pc gi elbow 1/2 & 1 pc gi nipple 1/2x3, signed vetta archel gallenero, by ronald, r167	2424 UALAT, ROSAN BAEI
66	CP20201228032	ORDINARIA, ALFREDO E. -2	LEAK MS - C	PRK. ROSE 09214611526 MADASIGON, MAGSAYSAY ST., MIPUTAK	12/28/2020 14:46	12/28/2020	15:58:00	leak tailpiece, replaced, signed, by rosales, r5	251 PINSOY, BEA Y
67	CP20201228038	LURES, DOLORES F.	PRIOR LEAK GV NAHAROS-C	09109891110 LOWER, DICAYAS	12/28/2020 15:44	12/28/2020	16:40:00	stuck up gv, changed, signed, by rosales, r163	2424 UALAT, ROSAN BAEI
68	CP20201229002	TACLAP, JONAS T.	LEAK WM - C	09386864130 PRK CACAO, MINAOG	12/29/2020 8:14	12/29/2020	9:19:00	dettached tp, replace w/ 1 pc tp 1/2 & rubber gasket, signed annabelle lauriente, by junry, r05	40107 PANAMA, FARHA JOICE R.
69	CP20201229010	CALIBO, ARECIO O./ GAIL DARWIN P.	LEAK MS- C	09487545547 ARCADE INFRONT CLS FOOD PLAZA, CENTRAL	12/29/2020 10:05	12/29/2020	11:00:00	dettached wm & tp, repaired by rep. 1pc tp & rubber gasket, signed arecio calibo, by junry, r1502	C-40 PATANGAN, DONNABEL D
70	CP20201229026	CD-ANTISODA, IMEE M.	LEAK GV-C	NORTH BAYBAY, GALAS	12/29/2020 13:06	12/29/2020	15:45:00	leak gv, repaired by rep. 1 pc brass gv 1/2, nbh, by ronald, r299	40123 LALANGAN, EVA A.

Prepared and submitted by:

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Manager-Customer Services Division