

FORM A1 - DETAILS OF BUREAU/OFFICE PERFORMANCE REPORT

(1) Name of Department/Agency: DIPOLOG CITY WATER DISTRICT

(2) Name of Service: Application for Reconnection

(3) Responsible Delivery Units/Processing Unit: Commercial

(4) Identified Client/Customer(s)	(5) Number of client visits in 2020	(6) Volume of transactions in 2020		
(see separate sheet)	19	19		
CRITERIA	(7) STATUS AS OF 2019	(8) TARGET IN 2020	(9) FY 2020 STATUS OF STREAMLINING EFFORTS	(10) REMARKS
1. NUMBER OF STEPS	4	4	4	
2. TURNAROUND TIME	4 (inactive less than 3mos); 8 hours (inactive more than 3 mos.)	4 (inactive less than 3mos); 8 hours (inactive more than 3 mos.)	4 (inactive less than 3mos); 8 hours (inactive more than 3 mos.)	
3. NUMBER OF SIGNATURES	1	1	1	
4. NUMBER OF REQUIRED DOCUMENTS	2	2	2	
5. TRANSACTION COSTS				
5.1. PRIMARY TRANSACTION COST/FEEs	P400	P400	P200	*less 50% discount during COVID
5.2. OTHER TRANSACTION COST	0	0	0	
6. SUBSTANTIVE COMPLIANCE COST	0	0	0	
7. CLIENT/CITIZEN SATISFACTION RESULTS	4	4	4	

Prepared by:

NURSIYA S. TOME

OIC-Commercial dept.

2-23-2021

Date

Approved by:

RUEL D. TABADA

General Manager

Date

	ACCOUNT NAME	ACCOUNT NUMBER	TRANSACTION DATE	PARTICULAR
1	*DUMAPIT, GERSON R.	112102881	2/4/2020	RECON
2	ABITONA, RITA \ MFC	105102663	10/13/2020	RECON
3	AMATONG, SILVERIO DR.\ KJC	21202310	3/31/2020	RECON
4	ARANJUEZ, EVANGELINE C.	52102870	3/16/2020	RECON
5	CD- DE VERA, JUVANY D. -3	073102441B	12/29/2020	RECON
6	DIBAROSAN, RAKILA/ MANALOCON, HALIM	125102405	3/4/2020	RECON24
7	DOFITAS, ANTONIO	132102258	1/2/2020	RECON
8	EROY, MARIA GALVICS	92102268	10/19/2020	RECON
9	GPHI APT#1 (GOLDFIELD)	123102191K	12/28/2020	RECON
10	ISAW, DAHLIA	94102230	1/17/2020	RECON24
11	JIMENEZ, LYDIA	94102500	6/18/2020	RECON
12	MANGUBAT, REY B.\ PONCIANO MANGGUBAT	154102873	2/27/2020	RECON
13	MOHIRANI, NARI \ MOTORJOY DEPOT, INC.	81702095	10/5/2020	RECON
14	MORO, JULIETA C.	161102002	6/2/2020	RECON
15	MUTIA, EMMA A. - 14	121102980P	8/19/2020	RECON
16	REGENCIA, RODOLFO P.	41102500	5/20/2020	RECON
17	RENQUIJO, RENE JR.	112102017	4/13/2020	RECON
18	TICZON, ROSELLER\ FRIAS, MARIA AMOR	32602353	3/5/2020	RECON
19	TUBERA, RONITO	122102048B	1/22/2020	RECON